

Subject: Komline-Sanderson Open During Coronavirus Pandemic

To our customers, suppliers and partners,

Komline-Sanderson has continuously operated over the last seventy-four years thanks to the tireless efforts of our staff and suppliers and, most importantly, the continued support from our valued customers. Because Komline-Sanderson manufactures equipment that serves wastewater treatment and energy plants, as well as industrial facilities that make food & beverage products, pharmaceuticals and other essential goods both in New Jersey and globally, **the State of New Jersey's Executive Order #107 has designated Komline-Sanderson as an "Essential Business" and we will continue to operate throughout the coronavirus pandemic at full capacity.**

In addition, we are acting prudently to enhance precautions around sanitation and social distancing, including: making additional protective supplies available throughout our facility, limiting attendees or completely eliminating in-person meetings, and upgrading our technology infrastructure to enable a significant portion of our employees to work from home. In addition, we have and will continue to act vigilantly when we learn about any actual or potential risk of infection to our employees as a result of contact with visitors or otherwise. With these precautions in place, we will continue to operate and support our customers.

With that being said, the fallout of the pandemic has impacted the operations of our some of our suppliers already, and we expect this effect to continue until the threat has fully abated. We are presently evaluating appropriate measures to mitigate any supply chain disruptions. As I am sure you are aware, this is a fluid situation that we will monitor closely. We will alert you to the extent that supply chain issues impact your orders and will do our very best to limit such disruptions. In addition, we understand that some of our customers will have their own coronavirus response plans and we will respect those efforts through videoconferencing and other arrangements for remote work where feasible.

Thank you again for your business and continued support of Komline-Sanderson. I remain optimistic that the efforts by our governments, businesses and community groups will quickly bear fruit in managing the fallout from this public health crisis and that we will be able to return to the normal rhythms of our daily life before we know it. In the meantime, I wish you and your family continued safety during these trying times. We will continue to do our very best to support you.

Sincerely,
Danai